

Making best use of incident reporting





The Importance of Incident Reporting

Incident reporting allows for an opportunity to learn and increase the safety for patients and staff.

Higher rates of incident reporting are intricately linked with a more positive patient safety culture.



**I'm going to
Datix you!**

Examples of actions our customers have taken to improve their culture:

- Anonymous reporting
- Patient Safety Events tailored around changing perception of what Datix is
- eLearning courses on importance of reporting

How Incident Reporting Makes Your Organisation Safer

Sharing learning at a national level

LFPSE collects data across England to identify trends and share learnings

Enhancing service delivery

Turn event data into actions to drive safer care

Supporting risk management

Identify risks and track the likelihood and impact of risks

Organisational memory

Share safety learnings with colleagues



Learning from Patient Safety Events (LFPSE)



LFPSE is a reporting and learning system introduced by NHS England to improve patient safety. The aim of LFPSE is to facilitate national learning by standardising incident reporting.

RLDatix is currently live with the V5 LFPSE taxonomy.

V6 will be available in DCIQ and DatixWeb in Summer 2025.

In the coming months NHSE will be publishing the LFPSE Recorded Data Dashboard.

If you have any feedback around the questions that feature in the taxonomy, please contact NHSE:

NHSI.patientsafetyhelpdesk@nhs.net

The image shows a smartphone screen with the RLDatix mobile application. The app's header includes the RLDatix logo and a 'COVID-19 Resource' link. The main form is titled 'Incident details' and contains the following fields:

- Incident date (dd/mm/yyyy):** A date picker showing '23/09/2024'.
- Time (hh:mm):** A time picker showing '11:00'.
- Are you reporting a patient safety event?:** A dropdown menu with 'Yes' selected.
- Description:** A text area with the following content:
Enter facts, not opinions. Do not enter names of people

Patient arrived on coronary care unit with oxygen saturations of 72%.

Oxygen in situ and set to correct rate on the flow dial but unfortunately the

The bottom of the screen shows a standard Android navigation bar with icons for back, forward, home, search, and other app functions.

Insights

- Break down silos through data triangulation and cross-department insights
- Enable data-driven decision making
- Foster transparency and a culture of safety
- Leverage proactive analysis for future trend prediction



Track Actions and Progress

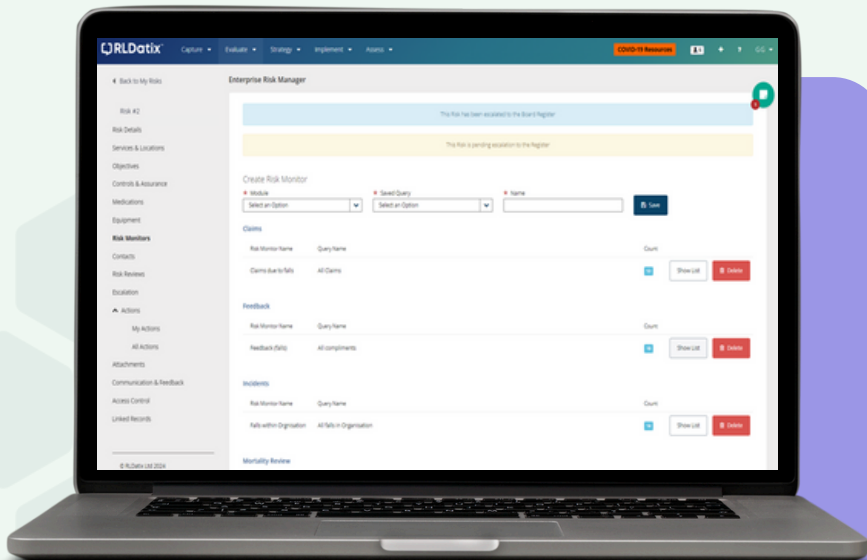
Create and assign tailored action plans to relevant users, ensuring learnings are implemented and acted upon, driving real life quality improvement.

Supporting Risk Management



Risk Management

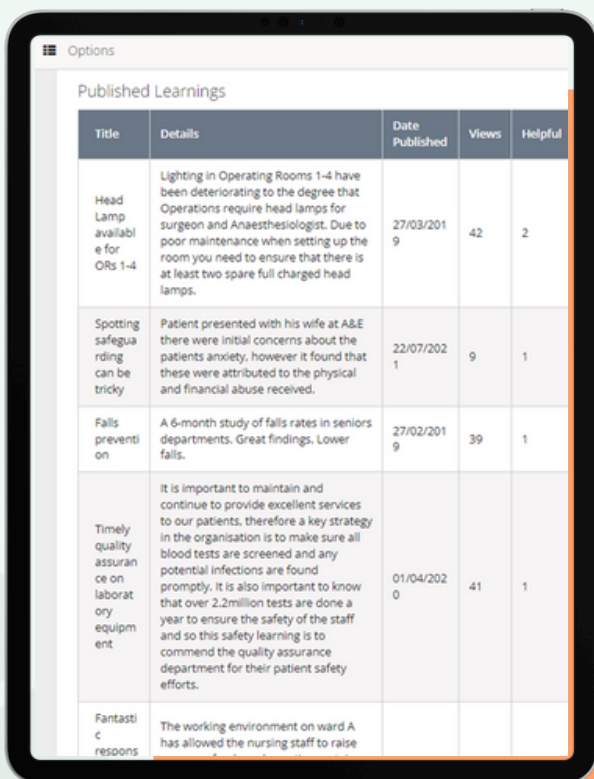
- Identify risks early through reporting of near misses and unsafe conditions.
- Actively monitor data coming in from incident, claims and feedback to assess the occurrence of the risk and potential impact.
- Capture the risk mitigation strategy by adding recommendations, controls and assurances to risks.





Safety Learnings

- Collate learning from across the organisation
- Increase staff engagement with learning processes through a built-in voting process
- Share relevant learnings during safety huddles
- Assign action plans, ensuring learnings are implemented



Published Learnings				
Title	Details	Date Published	Views	Helpful
Head Lamp available for ORs 1-4	Lighting in Operating Rooms 1-4 have been deteriorating to the degree that Operations require head lamps for surgeon and Anaesthesiologist. Due to poor maintenance when setting up the room you need to ensure that there is at least two spare full charged head lamps.	27/03/2019	42	2
Spotting safeguarding can be tricky	Patient presented with his wife at A&E there were initial concerns about the patients anxiety, however it found that these were attributed to the physical and financial abuse received.	22/07/2021	9	1
Falls prevention	A 6-month study of falls rates in seniors departments. Great findings. Lower falls.	27/02/2019	39	1
Timely quality assurance on laboratory equipment	It is important to maintain and continue to provide excellent services to our patients, therefore a key strategy in the organisation is to make sure all blood tests are screened and any potential infections are found promptly. It is also important to know that over 2.2million tests are done a year to ensure the safety of the staff and so this safety learning is to commend the quality assurance department for their patient safety efforts.	01/04/2020	41	1
Fantastic response	The working environment on ward A has allowed the nursing staff to raise			

Speak to us about incident reporting

Get in touch with us or scan the QR
code for more information:

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www.rldatix.com

